



City of Rolling Hills Estates

Resident Welcome Booklet



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IMPORTANT PHONE NUMBERS

City of Rolling Hills Estates

City Hall..... (310) 377-1577
Maintenance Department..... (310) 378-4504
Peter Weber Equestrian Center..... (310) 541-9487
Ernie Howlett Park and Tennis Club..... (310) 541-4585
George F Canyon Nature Center..... (310) 547-0862

Emergency Numbers

Sheriff and Fire Department/Paramedics.....911

For information and routine calls:

Sheriff's Station..... (310) 539-1661
Fire Department and Paramedics..... (310) 217-8391
Emergency Sewer Services..... (626) 458-4357

(When City Hall is closed)

L.A. County Road Department..... (310) 326-3881
(7:00 p.m. to midnight)

L.A. County Flood Control..... (310) 458-5100
Weekends and Holidays..... (626) 458-4357

Services

Animal Care & Control (L.A. County)..... (310) 523-9566
Library (Peninsula Center)..... (310) 377-9584
Palos Verdes Unified School District..... (310) 378-9966
Post Office (PVP)..... (800) 275-8777
PVP Transit Authority..... (310) 544-7108
Vector Control..... (310) 915-7370
Building and Safety (L.A. County)..... (310) 534-3760

Utilities

California Water Service Company..... (310) 257-1400
Cox Communications..... (310) 377-1800
The Gas Company..... (800) 427-8894
Southern California Edison Company..... (800) 655-4555
Verizon Telephone..... (800) 483-5000
AT&T..... (800) 310-2355
Waste Management(800) 774-0222
LA County Sewer Maintenance District.... (626) 300-3304



Welcome to Rolling Hills Estates!

This handbook is your guide to being a happy and successful Rolling Hills Estates community member. For more information, explore the City's website at www.rhe.city or contact us at City Hall.

City Government

CITY COUNCIL

Rolling Hills Estates is a “general law city” with a five-person City Council. Voters elect five residents at large on a non-partisan ballot; these Council members serve four-year, overlapping terms. Each year, the Council selects one member to serve as Mayor. Regular City Council meetings are held on the second and fourth Tuesday of each month at 7:00 p.m. in the City Hall Council Chamber at City Hall. The City holds municipal elections on the first Tuesday in November of even-numbered years.

CITY COMMISSIONS

The Planning Commission strives to preserve and enhance the rural-residential character of the community by reviewing and regulating development proposals. The seven-member commission also reviews and approves requests for other planning permits including zone changes, variances, neighborhood compatibility and precise plans of design for all residential remodels and new development.

The Parks and Activities Commission acts as an advisor to the City Council in all matters pertaining to: parks; cultural, recreation and special events; beautification and maintenance of public areas; operation of recreational facilities; the annual City Celebration, Tracy Austin Doubles Tennis Tournament, The Hills Are Alive 10K/5K Run-5K Walk, and Peninsula Holiday Parade; equestrian trails, pedestrian walkways, and bicycle pathways. These seven City Council-appointed volunteer commissioners are residents of the City.

www.rhe.city/commissions

CITY COMMITTEES

The City government also consists of many special committees and subcommittees, which the City Council calls upon to review matters of specific concern. Active committees include the Traffic & Safety Committee, Equestrian Committee and Environmental Advisory Committee. www.rhe.city/committees

Rolling Hills Estates **THROUGH THE YEARS**

Sept. 18, 1957

*Rolling Hills Estates becomes
L.A. County's 60th municipality.*

1960-1966

*The annexation of research and
development land behind the Northrop
Corporation occurs, including the
Peninsula Center, Harbor Sight, the Ranch,
Rolling Hills Park Estates, Highridge,
Hillcrest Manor, Hillcrest Meadows,
Terraces, and Cresta Verdes areas.*

1959

*Annexation of Montecillo,
Chandler Quarry, Country
Club Estates and northern
Masongate areas occurs.*

1950



Present Day

Today, there are more than 30 neighborhood areas within the community, each with its own special character and architectural style. Homeowners' Associations (HOA) often represent citizens directly before the City Council and serve as neighborhood social organizations as well. While the community has undergone changes over the years, the City Council continues to present the basic ideals held by the original "incorporating pioneers" by preserving the City's rural residential character and providing the best possible services to its citizens.

1982

Annexation of site of the former Palos Verdes Landfill.

Today

Recreation Facilities

The City owns and maintains six parks, 25 miles of equestrian trails, 10 miles of bicycle paths, a tennis club and stables. City parks are open from dawn to dusk.

CITY PARKS

Ernie Howlett Park - 25851 Hawthorne Boulevard

This 35-acre park includes: four one-wall handball courts, multi-purpose athletic fields, a regulation basketball court, a sand volleyball court, picnic tables, barbecue pits, and a variety of playground equipment. The park also boasts a three-quarter-mile running track and bicycle path. It also contains:

The Rolling Hills Estates Tennis Club at Ernie Howlett Park: Eight public tennis courts. Find more information at www.rhe.city/tennis

The Equestrian Center at Ernie Howlett Park: Five riding rings, a dressage area and grandstand, and multi-use trail. Available to rent for private clinics, horse show, and other equestrian-related events. To reserve, call (310) 541-9487.

To reserve the park, field, or equestrian facilities, call the park office at (310) 541-4585 or fill out a park permit online.

Highridge Park - Located at the corner of Crestridge and Highridge Roads

A 10.5-acre facility that features two regulation-size soccer fields, youth softball/baseball field, barbecue pits, restrooms, picnic tables, playground equipment, approximately one mile of running with Par Course stations, and a multi-use trail.

Chandler Park - Located next to City Hall at the corner of Crenshaw Boulevard and PV Drive North

3.5 acres surrounded by towering pepper trees. Facilities include an equestrian ring and over two acres of open grass field. Parking is provided in the adjacent City Hall parking lot.

Dapplegray Park - Located at the northwest corner of PV Drive North and PV Drive East

Served by several bridle trails connected directly to its riding rings. The 1.5-acre equestrian facility contains a riding ring, a lunging ring, and a dressage area. Parking is available on Palos Verdes Drive East adjacent to the arena.

Silver Spur Park - Located at the southwest corner of Silver Spur Road and PV Drive North

A one-half-acre open grass field open to the public for multiple uses.

Rockbluff Park - Located at the end of the Rockbluff Drive cul-de-sac

This 1.5-acre park boasts plenty of space to enjoy a fun day in the sun. Playground equipment and benches are available.

OTHER RECREATION FACILITIES

George F Canyon Nature Center and Preserve - Located near the corner of PV Drive North and PV Drive East

This 36-acre Preserve features a nature trail and stream that pass through beautiful canyons. Adjacent is the Nature Center, open from 10:00 a.m. - 5:00 p.m., Friday - Sunday, where a variety of nature programs are available for all ages. Call (310) 547-0862 for more information.

Peter Weber Equestrian Center - 26401 Crenshaw Boulevard

Offers boarding and a comprehensive program of riding lessons and horse training. Boarders enjoy 112 corrals, three riding rings, two turn-out pens, two hotwalkers and specialized care and feeding. Call (310) 541-9587 for more information about camps and instruction offerings.

Equestrian and Bicycle Trails

The City features twenty-five (25) miles of bridle trails and ten (10) miles of bicycle paths for the community's recreational enjoyment.

Rolling Hills Estates CITY PARK & TRAIL MAP



- | | |
|--|--|
|  Ernie Howlett Park |  Rockbluff Park |
|  Highridge Park |  George F Canyon Nature Center and Preserve |
|  Chandler Park |  Peter Weber Equestrian Center |
|  Dapplegray Park |  Equestrian and Bicycle Trails* |
|  Silver Spur Park |  City Boundary (Rough) |

* Not an exhaustive list. For more information about our trails visit www.rhe.city/trails

City Contract Services

The City of Rolling Hills Estates contracts with other agencies to provide essential services, including: law enforcement, fire protection, emergency medical aid, building regulation, street lighting and maintenance, refuse collection, recycling, and animal control.

CONTRACTED SERVICES

Police Services

The Los Angeles County Sheriff's Department, located at 26123 Narbonne Avenue in Lomita, provides law enforcement services for the City. The Department offers a host of services, including: crime prevention education; patrol of residential and commercial areas; enforcement of the Municipal, Vehicle and Penal Code.

Fire Services

Los Angeles County provides fire protection and paramedic services. In addition to its firefighting and lifesaving duties, the County Fire Department makes fire prevention inspections, including weed abatement, and conducts fire safety programs in the schools.

Trash, Greenwaste, and Recycling Services

The City has an exclusive franchise agreement with Waste Management for weekly removal of trash, recyclables and greenwaste each Wednesday.

Waste Management provides each household with at least three separate carts in optional sizes for trash (gray), greenwaste (green), and recyclables (blue). Residents are able to select the cart sizes that best meet the needs of their household. The size of the refuse (gray) cart you choose determines your monthly rate. To encourage recycling, residents may request an unlimited number of blue recycling carts and up to four (4) greenwaste carts at no additional cost. To set up or make changes to service, call Waste Management at 800-774-0222 or visit www.rhe.city/trash.

Carts may be placed curbside as early as 4:00 p.m. prior to the scheduled collection day. Carts must be removed from the curb before 10:00 p.m. of the scheduled collection day. Containers may not be stored in the front yard area and must be screened from view. For most major holidays, pick-up is often adjusted one day later.

Bulky Item/E-Waste Pick Up

Waste Management will pick up residents' bulky items and electronic waste (E-Waste), at no charge, up to four times per year. To schedule pick-up, call Waste Management in advance of your regular Wednesday collection day at 800-449-7587 or schedule online or learn more about the program at www.WMatYourDoor.com.

Horse Manure Collection

The City requires you to keep all horse manure in an enclosed container. Manure must be removed at least once per week. Manure may be used for composting, but must be kept in a proper bin designed for that purpose. Contact Waste Management at 800-774-0222 to schedule this service.

Sewer Services

Sewer services are maintained/provided by LA County Sewer Maintenance District and billing is included on your property tax bill as a line item.





Building & Safety

The City contracts for building and safety including plan checking, permit issuance and inspections. For further information, please contact the City's Community Development Department.

OTHER PARTNER AGENCIES

Palos Verdes Peninsula Transit Authority

The Palos Verdes Peninsula Transit Authority (PVPTA) is a fixed route transportation system that operates six routes within the city limits of Rolling Hills Estates, Rancho Palos Verdes, and Palos Verdes Estates. Detailed route maps and schedules are available at the Peninsula Senior Center, City Hall, libraries, the PV Transit office or online at www.palosverdes.com/pvtransit

A dial-a-ride program serves our disabled and senior (60 years and older) residents. Riders may travel to any destination on the Peninsula, or off the Peninsula for medical purposes only. Participants must pre-register and may purchase vouchers at the PV Transit office or at the Peninsula Senior Center. PV Transit accepts direct cash, monthly passes or TAP cards. You can purchase TAP cards directly from PV Transit, local Ralphs Grocery stores or at www.taptogo.net.

Cable and Internet

Cox Communications has a non-exclusive state franchise to provide cable access to Rolling Hills Estates. Cox offers residents a variety of cable programming, internet and phone packages for residents and businesses. There are other providers on the Peninsula, some of which may be limited due to the company's own lack of infrastructure and equipment built. Government Channels (Cox 35 and Frontier Fios 39), are available for local viewers to find community programming such as City meetings, Library District, School Board meetings, and City-produced programming.

Senior Services

The Palos Verdes Peninsula has various resources for seniors including the following organizations:

Peninsula Seniors

(310) 377-3003

Palos Verdes Peninsula Village

(310) 991-3324

H.E.L.P. Healthcare and Elder Law Programs

(310) 533-1996

Also, the Palos Verdes Peninsula Transit Authority (www.palosverdes.com/pvtransit) and the Palos Verdes Library District (www.pvld.org) offer various senior services.

Maintaining a Safe and Aesthetic Environment

Complying with municipal ordinances and maintaining both City and residential properties result in protected property values and the general welfare of the overall community. Prior to making aesthetic changes to your property, please contact City Hall or visit the City's website for updates.

Public Nuisances

The City has established procedures for reviewing public nuisances and correcting or abating existing ordinance violations. Examples of nuisances include; deteriorated building foundations, abandoned buildings, unsanitary premises (unsightly weeds, debris, garbage and stagnant water), and buildings that have hazardous wiring or plumbing.

Motor vehicles may also be considered public nuisances if abandoned, wrecked, dismantled or inoperable, whether located on public or private property. In the event violations are recognized, the ordinance allows corrective measures be taken within a specified time period to alleviate health and safety problems as well as unsightly conditions in our neighborhoods.

Hedges, Fences, and Walls

In all residential areas, the homeowner has three basic options concerning the construction of fences and walls and the planting of hedges in front yards adjacent to a street:

1. You may have no fence, wall, or hedge.
2. If your property is located in the horse overlay zone, you may construct a three-rail white fence that does not exceed 42 inches in height.
3. You may have another type of fence, wall, or hedge that does not exceed 24 inches in height.

Chain link fence or fences of fiberglass materials are not permitted in front yards. In rear and interior side yards, any fence, wall, or hedge may be up to 72 inches high with certain restrictions based on grade difference. Before installing a fence or wall, please contact the City's Community Development Department to understand requirements that affect your property.

Neighborhood Compatibility

The City has implemented neighborhood compatibility studies to clearly describe the established pattern of development in each neighborhood. The studies ensure that new construction and modifications to existing homes respect the established pattern of development within various neighborhoods.

Disposing of Heavy Refuse

All residents are responsible for disposing of waste material/debris on their property that is not suited for regular trash collection. This includes discarded automobile parts, appliances, trees, logs, building/construction materials, dirt and similar heavy or bulky refuse. Building or construction debris must be removed upon completion of any construction. All disposal must go through the City's Franchise hauler, Waste Management, unless the contractor or resident self-hauls material.

Storm Drainage System Upkeep

An important responsibility of homeowners is to regularly clean debris, leaves, etc. from private drainage swales located on your property. Swales with debris in them prevent the storm drainage system from operating effectively. Regular maintenance prevents unnecessary damage to your home and property.

Trees and Plantings

Property owners are responsible for maintaining all planting areas and easements, including trees and plants located on developed or undeveloped property. These areas should be kept free of weeds or obstructions that may prove hazardous to public safety. The City may remove trees or portions of trees that cause damage to public sidewalks. The City may also remove branches from any tree, regardless of its location, if it is necessary in the interest of public safety. You must file a written request with the City to request tree removal from the public right-of-way. If the tree is found to be in good condition and the request is granted solely for the convenience of the applicant, the full cost of removal and necessary replanting will be paid by the requestor. Please contact the City's Community Services Division for



more information.

Vegetation and Brush Maintenance

The City has established fire protection ordinances to safeguard homes from the danger of fire, which is a particular risk on the Palos Verdes Peninsula. Residents with special problems or concerns can contact the local Fire station at (310) 377-9523. Citizens must comply with the following fire prevention measures:

Clear all flammable vegetation (dry leaves, kindling, needles, etc.) within 30 feet of any structure.

Remove tree limbs within 10 feet of your chimney and cut all dead branches and limbs that hang over the roof of your home.

Screen the chimney outlet with a spark arrestor of one-half-inch mesh to prevent sparks from igniting the roof of your home or any surrounding brush.

Clean leaves, needles and twigs from roof gutters and eaves.

Post house numbers clearly so they can be seen from the street.

Stack firewood in an area away from fences and structures.

Fire Retardant Roofing

Fire retardant roofing and building material is essential in protecting our homes and neighborhoods from fire danger. Questions regarding roofing material may be directed to the Community Development Department.

Posting Signs in Residential Areas

The City permits one real estate or political sign per street frontage in residential areas of the community. Political signs may not exceed four square feet in area and must be removed within seven days after the election. Real estate signs may not exceed four square feet and must be removed within 10 days after the property is sold. Please note that no sign may be posted in any public right-of-way (parkways, medians, etc.). Non-profit community organizations may submit a right-of-way sign application to the City for consideration of placement at pre-approved locations.

Garage Sales

Residents are discouraged from holding garage sales. The City also requests that residents refrain from posting garage sale signs in any public right-of-way area.

Parking in the City

No parking is allowed for more than 72 consecutive hours on any public street. Additionally, no street parking is permitted between the hours of 3:00 a.m. and 5:00 a.m. This provision provides for maximum accessibility of emergency vehicles and for safe vehicle circulation on all of our streets. The ordinance also prohibits the parking of horse trailers, recreational vehicles and/or other similar vehicles in streets, driveways, and front yard areas, except for loading and unloading purposes. Under certain conditions, overnight parking permits may be obtained through City Hall.

Using Bicycle Paths and Equestrian Trails

In an effort to improve the overall safety of bicycle paths and equestrian trails, the City stresses that bicycles **may not** be operated on or along trails or paths designated for equestrians, except where such a trail intersects a bicycle path or public street. Likewise, equestrians are prohibited from using bicycle paths except to cross such a path where it intersects an equestrian trail. Unauthorized motor vehicles (automobiles, off-road vehicles, motorcycles, mopeds, scooters, etc.) are strictly prohibited on any equestrian or bicycle trail.

Maintaining Quiet in the City

In order to maintain the peaceful environment of Rolling Hills Estates, the City has enacted a comprehensive noise ordinance: domestic power tools and machinery may only be operated from 7:00 a.m. to 10:00 p.m. Outside building construction is permitted only between the hours of 7:00 a.m. and 5:00 p.m. Monday - Friday, and 9:00 a.m. to 5:00 p.m. on Saturdays. Such construction is not permitted at any time on Sundays and holidays. Contact Community Development for

Animals in Your Community

The City recognizes that animals provide pleasure, companionship and protection. Residents are allowed to keep a fair number of various types of animals with certain guidelines.



Leashing Your Dog

For the health and safety of residents and our canine friends, the City requires that all dogs which are not on the owner's private fenced property, must be on a leash no longer than six feet and controlled by a responsible individual.

Horsekeeping

Horses are permitted for personal recreational purposes in residential neighborhoods designated as horse overlay areas. Up to two horses may be kept on a lot of less than 20,000 square feet and no more than four horses may be kept on a lot greater than 20,000 square feet. (Foals under one year of age are not included in the above animal count). Corral areas must be fenced with a minimum area of 800 square feet for the first horse and 300 square feet per each additional horse.

Urban Wildlife

This semi-rural community known for its beautiful trails, open spaces, and is home to many wildlife animals such as a variety of birds of prey (hawks and owls), rabbits, gophers and ground squirrels, raccoons, coyotes, peafowl, and the native Palos Verdes Blue Butterfly. It is important to keep wildlife wild. Never approach or feed wild animals, and be kind to their natural habitats. If you are experience direct issues with wildlife, contact a pest management company.

Animals	Number Allowed	Exceptions
Cats and Dogs	4	2 on lots less than 12,000 sq. ft. in RPD Zones*
Very Small Animals (canaries, hamsters, chipmunks)	24	12 in all RPD Zones
Small Animals (chickens, rabbits, quail)	24	12 in all RPD Zones
Moderately Sized Animals (goats and sheep)	4	0 on lots less than 12,000 sq. ft in all zones. 2 on lots greater than 12,000 sq. ft. in RPD Zones

* Residential Planned Development



Licenses and Permits

The City Municipal Code contains further requirements regarding the location and maintenance of animal corrals, pens, cages, etc. For more information, please contact the Planning Department.

For coyote concerns, visit RHE.city/coyote for more information.

Dog and Cat Licenses

The City contracts with the Los Angeles County Animal Control Department to provide animal control and shelter services. Residents owning or having custody or control of any dog over four (4) months of age must obtain an annual dog license from the County. Cat registration is voluntary. The Department also offers pet spaying and neutering, distemper shots, rabies vaccinations, dog and cat licensing, and shelter for impounded animals. The center is located in Gardena at 216 W. Victoria Street. For more information, please call (310) 523-9566.

Parking Permission and Permits

On-street parking permits may be granted for passenger vehicles only under certain conditions. Visit the City's website or call City Hall for further details.

Alarm Permits

All residents and businesses with alarm systems must obtain a no-fee permit from the City. A fine will be imposed by the City for false alarms as determined by the Lomita Sheriff's Department.

Zone Clearances and Building Permits

Prior to starting remodeling or construction projects (including fences, walls and pilasters), please consult with the City's Community Development Department and your Homeowners' Association. You are required to obtain both a zone clearance and a building permit prior to construction or remodeling of any house or structure, including: garages; patios; patio covers; decks; retaining walls; room additions; solar energy units; storage buildings; stalls and corrals; pools; spas; hot tubs; tool sheds; and workshops. You also need electrical, plumbing or mechanical permits from the Community Development Department to install: dryers; furnaces; garbage disposals; sinks; pool and spa piping; water heaters; and yard wiring. First, the Community Development Department must issue you a zone clearance. Then, you can obtain a building permit from the County Building and Safety Division in Lomita. You can call them at (310) 534-3760 for building permit information.

Satellite Dish Installation

Prior to installing your satellite dish, you must obtain approval from the City's Planning Department. To obtain approval, submit one set of plans of the proposed satellite and its location. Satellite dishes must be screened from surrounding properties - they cannot obstruct any view that exists at the present time.

Short-term Rentals

Short-term rentals for time periods less than thirty days are strictly prohibited in Rolling Hills Estates. For more information, please refer to the City's Municipal Code (RHEMC Section 17.47.030). www.rhe.city/municipalcode



Annual City Events

April

Earth Day Celebration

May

Mayor's Breakfast Ride

June

*PV Street Fair & Music Festival
Summer Movie Nights Kick Off*

July

Tracy Austin Tennis Tournament

August

*National Night Out
Hills Are Alive 5k/10k*

September

City Celebration

October

Peninsula Preparedness Expo

November

Tree-Lighting Ceremony

December

Holiday Parade of Lights

Find out more as the events get closer on our social media channels!



City of Rolling Hills Estates



@cityofrhe

Established in 1982, the non-profit Pepper Tree Foundation was created to promote citizen contributions and donations as a way to enrich the quality of life in Rolling Hills Estates. Through this unique approach, individuals and groups, can make tax-deductible donations of money, trees, benches, picnic tables and other items to enhance the pastoral character of the City's parks, trails and open space. www.rhe.city/peppertree



ROLLING HILLS ESTATES
PEPPER TREE FOUNDATION